

# PROPERTY OWNERS POLICY

AUGUST 2023



## Applicable to policy wordings:

- POB-0522

## TARGET MARKET STATEMENT

### PRODUCT DESCRIPTION

Matrix Underwriting's Property owners product (POB-0522) is distributed on behalf of the following markets on a combined certificate basis:

- BRIT Syndicate
- Irwell Insurance Company Limited

The Property Owners product provides cover for physical loss or damage to Buildings, Landlords Contents and Loss of Rent receivable extending further to give Property Owners Liability cover. It is designed to cover Commercial property and residential landlords in the United Kingdom.

### PRODUCT GOVERNANCE PROCESS

The Property Owners Insurance product was subject to approval from our board of directors and undergoes a periodic review of management information relating to claims, complaints and renewal retention rates. In addition, the wordings have been reviewed by the management team in conjunction with the relevant capacity provider. The complaints volume for the product remains low and data analysis does not indicate that there are systemic issues with the product which may affect customer outcomes or product value.

### TARGET AUDIENCE

Property Owners products are designed for owners of Commercial Property and Residential landlords located in the United Kingdom.

### ELIGIBILITY

- Property Owners must be domiciled in the United Kingdom.
- Maximum period of insurances bound will be 12 months plus odd time not exceeding 18 months in total

## **TYPES OF CUSTOMER FOR WHOM THE PRODUCT WOULD BE UNSUITABLE**

Property Owners Insurance is not suitable for:

- Owner occupied private Dwellings
- Non-UK based property
- Customers not domiciled in the United Kingdom.

## **DISTRIBUTION METHOD**

This product is distributed through UK-based, retail insurance brokers.